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POINT-TO-POINT PASSENGER TRANSPORT INDUSTRY ACT 2019

POINT-TO-POINT PASSENGER TRANSPORT INDUSTRY (AMENDMENT NO. 2) REGULATIONS 2026

In exercise of the powers conferred by section 53 of the Point-to-Point Passenger Transport Industry Act 2019, the Land Transport Authority of Singapore, with the approval of the Acting Minister for Transport, makes the following Regulations:

Citation and commencement

1. These Regulations are the Point-to-Point Passenger Transport Industry (Amendment No. 2) Regulations 2026 and come into operation on 4 May 2026.

Amendment of regulation 16

2. In the Point-to-Point Passenger Transport Industry Regulations 2020 (called in these Regulations the principal Regulations), in regulation 16(2), replace “Parts 2 and 3” with “Parts 2, 3 and 4”.

Amendment of regulation 17

3. In the principal Regulations, in regulation 17(1) —

(a) in sub-paragraph (c), replace the full-stop at the end with a semi-colon; and

(b) after sub-paragraph (c), insert —

“(d) for a ride-hail service provided under a Class 4 ride-hail service licence — each ride-hail service performance indicator in Part 4 of the Schedule.”.

Amendment of regulation 19**4. In the principal Regulations, in regulation 19 —**

(a) in paragraph (1), replace sub-paragraph (a) with —

“(a) for every street-hail service performance indicator except aspects mentioned in sub-paragraph (b) —

(i) no later than the 15th day after the end of each reporting period to which the record relates; or

(ii) if the LTA gives the licensee a written request for the information to be given no later than another date (being no earlier than the 3rd working day after the request is given) — no later than that date;”;

(b) in paragraph (2), replace sub-paragraph (a) with —

“(a) for every ride-hail service performance indicator except aspects mentioned in sub-paragraph (b) —

(i) no later than the 15th day after the end of each reporting period to which the record relates; or

(ii) if the LTA gives the licensee a written request for the information to be given no later than another date (being no earlier than the 3rd working day after the request is given) — no later than that date;”;

(c) in paragraph (3), replace sub-paragraph (a) with —

“(a) for every ride-hail service performance indicator except aspects mentioned in sub-paragraph (b) —

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- (i) no later than the 15th day after the end of each reporting period to which the record relates; or
 - (ii) if the LTA gives the licensee a written request for the information to be given no later than another date (being no earlier than the 3rd working day after the request is given) — no later than that date;”;
- and

(d) after paragraph (3), insert —

“(3A) For the purposes of section 29(2)(b) of the Act, a Class 4 ride-hail service licensee who is obliged to keep a record of a ride-hail service performance indicator in Part 4 of the Schedule must give to the LTA the following information from that record at the following times:

- (a) for every ride-hail service performance indicator except aspects mentioned in sub-paragraph (b) —
 - (i) no later than the 15th day after the end of each reporting period to which the record relates; or
 - (ii) if the LTA gives the licensee a written request for the information to be given no later than another date (being no earlier than the 3rd working day after the request is given) — no later than that date;
- (b) for aspects relating to the name and personal identifying information about participating bookable drivers of the ride-hail service licensee — no later than the 3rd working day after the LTA gives the

licensee concerned a written request for the information.”.

Amendment of Schedule

5. In the principal Regulations, in the Schedule —

(a) in the Schedule reference, replace “19(1), (2) and (3)” with “19(1), (2), (3) and (3A)”;

(b) in the following provisions, replace “identification particulars” with “personal identifying information”:

Part 1, item 1, second column, paragraph 1

Part 2, item 1, second column, paragraph 1

Part 3, item 1, second column, paragraph 1; and

(c) after Part 3, insert —

“PART 4

RIDE-HAIL SERVICE PERFORMANCE INDICATORS — CLASS 4 RIDE-HAIL SERVICE LICENCE

<i>First column</i>	<i>Second column</i>
<i>Matter</i>	<i>Aspects</i>
1. Participating bookable drivers of the ride-hail service licensee	1. The name and personal identifying information of every participating bookable driver. 2. The contact details and residential address of every participating bookable driver. 3. The participating driver agreement between the ride-hail service licensee and each participating bookable driver, particularly when the agreement starts and when it ends.

	<p>4. The details about why each participating bookable driver is an authorised driver:</p> <p>(a) the relevant vocational driving authorisation granted under section 110 of the Road Traffic Act 1961 to the participating bookable driver to drive a public service vehicle;</p> <p>(b) the exemption if the participating bookable driver is exempt under section 142 of the Road Traffic Act 1961 from requiring such a relevant vocational driving authorisation.</p>
<p>2. Service capacity</p>	<p>1. The total number of participating bookable drivers of the ride-hail service licensee.</p> <p>2. The total number of bookable vehicles driven by participating bookable drivers of the ride-hail service licensee in the provision of the ride-hail service.</p>
<p>3. Bookable vehicle fleet size and deployment</p>	<p>1. The details identifying each bookable vehicle used or made available by the ride-hail service licensee for the purpose of providing any on-demand passenger transport service, particularly its registration number, vehicle model and registered owner.</p> <p>2. The distance travelled for each journey by every bookable vehicle mentioned in paragraph 1 when it is used in providing any on-demand passenger transport service booked through the licensee.</p>

4. Bookings	<ol style="list-style-type: none">1. The date and time of receipt of every request for an on-demand passenger transport service booked through the ride-hail service licensee.2. For each request for an on-demand passenger transport service booked through the ride-hail service licensee —<ol style="list-style-type: none">(a) the date and time of acceptance by a participating bookable driver of the request;(b) the cancellation of the request, including the reason for such cancellation, if any; or(c) the fact that the request was neither accepted by a participating bookable driver nor cancelled.3. For each journey undertaken in providing the on-demand passenger transport service —<ol style="list-style-type: none">(a) the date and time the journey starts and ends;(b) the global positioning satellite information and postal code of where the journey started and ended;(c) the global positioning satellite information of the bookable vehicle when the participating bookable driver (who is driving the bookable vehicle used to provide the service) accepts the request for the service;
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	<p>(d) the distance travelled by the bookable vehicle used to provide the service;</p> <p>(e) the distance travelled by the bookable vehicle —</p> <p>(i) starting from the location where the participating bookable driver (who is driving the bookable vehicle used to provide the service) begins his or her journey to pick up the passenger; and</p> <p>(ii) ending at the location where the passenger boards the bookable vehicle;</p> <p>(f) the vehicle registration number of the bookable vehicle used to provide the service;</p> <p>(g) the unique system-generated number assigned to the journey; and</p> <p>(h) the unique driver identification number of the participating bookable driver driving the bookable vehicle used to provide the service.</p> <p>4. The service type of the passenger transport service, if any.</p>
5. Price and driver incentives	1. The total price charged and collected, and the currency used for that charge, for each journey undertaken in the provision of on-demand passenger transport service booked through the ride-hail service licensee.

	<ol style="list-style-type: none">2. The breakdown of the total price mentioned in paragraph 1, including details as to the fare components.3. The details of commissions (if any) that each participating bookable driver of the ride-hail service licensee pays or must pay to the licensee for providing ride-hail services.4. The details of other incentives (if any) that each participating bookable driver of the ride-hail service licensee receives for providing on-demand passenger transport services booked through the licensee.5. For each participating bookable driver of the ride-hail service licensee, in respect of all requests for an on-demand passenger transport service offered by the licensee to the driver for acceptance in the reporting period —<ol style="list-style-type: none">(a) the lowest, highest, median and average distance requested for a journey; and(b) the lowest, highest, median and average price per kilometre (in the driver's home country currency) offered for a journey.
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6. Demand level	<p>1. For each participating bookable driver of the ride-hail service licensee —</p> <ul style="list-style-type: none">(a) the total number of requests for an on-demand passenger transport service offered by the licensee to the driver for acceptance;(b) the total number of requests for an on-demand passenger transport service cancelled by the driver;(c) the total number of on-demand passenger transport services provided by the driver;(d) the total number of hours per month and the daily average number of hours in that month that the driver provides ride-hail services booked through the licensee;(e) the total number of hours per month and the daily average number of hours in that month that the driver has a passenger on board the bookable vehicle driven by that driver in providing the ride-hail service;(f) the total number of days per month in which the driver uses a digital platform or other platform (such as an app or a website) provided, specified or designated by the licensee to accept a request for a ride-hail service while in Singapore; and
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	<p>(g) the total number of days per month in which the driver uses a digital platform or other platform (such as an app or a website) provided, specified or designated by the licensee to accept a request for a ride-hail service while in Malaysia.</p> <p>2. The total distance travelled by each bookable vehicle used in providing each on-demand passenger transport service.</p>
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Note:

1. In Part 4 of this Schedule, “driver’s home country currency”, in relation to a participating bookable driver, means the currency of the country that the driver is a citizen of.”

[G.N. No. S 89/2026]

Made on 29 April 2026.

RICHARD LIM CHERNG YIH
*Deputy Chairperson,
Land Transport Authority of
Singapore.*

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AG/LEGIS/SL/232B/2025/1]

(To be presented to Parliament under section 54 of the Point-to-Point Passenger Transport Industry Act 2019).